

Resource Map for Guests with Disabilities

-  RESTROOMS
-  FAMILY RESTROOMS
-  GUEST SERVICES
-  FIRST AID
-  BABY CARE CENTER
-  ATM
-  LOCKERS
-  DRINKING FOUNTAINS
-  ELEVATOR
-  STROLLER, WHEELCHAIR, ECV RENTAL & LUGGAGE STORAGE
-  MAP LOCATOR
-  ADA SHUTTLE ON-CALL SERVICE
ADA shuttle service is available on an on-call basis for our guests with mobility related disabilities. Contact any Zoo team member to request service and get directions to the nearest pick up location. Space is limited and reserved for those who need it most.
-  ADA MOST ACCESSIBLE ROUTE
Symbolized by small blue dots.
-  SMOKE/VAPE-FREE FACILITY

Service Animals

-  RESTRICTED AREA
Please do not enter these areas.
-  SERVICE ANIMAL DRINKING STATION
-  SERVICE ANIMAL RELIEF STATION
-  SENSITIVE AREA
Please do not linger in these areas. Please also treat free-roaming birds, all animals on walks with handlers, and all show areas as sensitive.



Shopping

- A** ROAR STORE
- B** FRONT STREET PHOTOS
- C** SAN DIEGO ZOO KIDS STORE
- D** ZOOTIQUE
- E** SYDNEY'S SHOPPE
- F** TUSKER'S TRUNK
- G** PANDA SHOP
- H** ZOO BREW
- I** ITURI FOREST OUTPOST
- J** ARCTIC TRADER
- K** MERCADO





Catering


- 1** RONDANEL ROOM
- 2** TREETOPS ROOM


Dining


- 1** ALBERT'S RESTAURANT
- 2** SABERTOOTH MEXICAN GRILL
- 3** SAFARI KITCHEN
- 4** SANDWICH CO.
- 5** LAGOON TERRACE
- 6** SYDNEY'S GRILL
- 7** HUA MEI CAFÉ
- 8** ZOO BREW
- 9** JUNGLE JAVA
- 10** TREETOPS BISTRO
- 11** FRONT STREET SWEET SHACK
- 12** BOARDWALK BEER GARDEN
- 13** ITURI HUT
- 14** KETTLE CORN
- 15** SWEETS AND TREATS
- 16** THE BRIDGE
- 17** ROCKS BOX
- 18** THE PAGODA
- 19** SAN DIEGO CRAFT BEER & MARGARITAS
- 20** BUSY BEE CAFÉ


Walking the Zoo

-  **FRONT STREET**
20-minute walk
Gateways to Discovery Outpost, Lost Forest, Outback, Urban Jungle, and Africa Rocks
Mild Terrain
- PARK WAY**
30-minute walk
Gateways to Africa Rocks, Asian Passage, Panda Canyon, Northern Frontier, and Elephant Odyssey
Mild to Steep Terrain
- CENTER STREET**
15-minute walk
From Gateways to Asian Passage and Outback
Steep Terrain
-  **TREETOPS WAY**
7-minute walk
Access to Fern Canyon, Tiger, Orangutan, Hippo, and Monkey Trails
Mild Terrain
- AVIARY TRAIL**
15-minute walk
From Treetops Way to Center Street
Mild to Steep Terrain
- FERN CANYON TRAIL**
7-minute walk
From Treetops Way to Park Way and Center Street
Steep Terrain and Stairs
- HIPPO TRAIL**
30-minute walk
From Treetops Way to Park Way
Mild to Steep Terrain
- MONKEY TRAIL**
15-minute walk
From Entrance to Gorillas
Mild Terrain
-  **ORANGUTAN TRAIL**
15-minute walk
From Treetops Way to Monkey Trail
Mild Terrain
-  **SUN BEAR TRAIL**
10-minute walk
From Center Street to Park Way
Mild Terrain
- TIGER TRAIL**
20-minute walk
From Entrance to Tigers
Mild to Steep Terrain
- AFRICA ROCKS**
20-minute walk
From Entrance
Mild Terrain

 We are a proud partner with Kulture City to help guests with sensory needs navigate the Zoo.

 **KULTURE CITY SENSORY BAG PICK UP**
Sensory bags, equipped with noise canceling headphones, fidget tools and verbal cue cards are available to all guests who may feel overwhelmed by the environment. Weighted lap pads are also available upon request.

 **HEADPHONE ZONE**
Locations that have been identified as noisy. In these areas, individuals who have a sensitivity to noise may want to use noise canceling headphones.

 **QUIET AREA**
Easily accessible locations that have been identified for those who may need a quieter and more secure environment.



by VISUAL MAPS V07.15.22