Resource Map for Guests with Disabilities

Service Animals
- RESTROOMS
- FAMILY/ADA RESTROOMS
- GUEST SERVICES
- FIRST AID/ADA RESTROOM
- BABY CARE CENTER
- ATM
- CALIFORNIA COAST ECOLAB
- LOCKERS
- DRINKING FOUNTAINS
- ELEVATOR
- STROLLER, WHEELCHAIR, ECV RENTAL & LUGGAGE STORAGE
- MAP LOCATOR

ADA SHUTTLE ON-CALL SERVICE
ADA shuttle service is available on an on-demand basis for our guests with mobility-related disabilities. Contact any Zoo team member or volunteer to request service. Space is limited and reserved for those who need it most.

ADA MOST ACCESSIBLE ROUTE
Symbolized by small blue dots.

SMOKE/VAPFRE-FREE FACILITY

Service Animals
- RESTRICTED AREAS
- Please do not enter these areas.
- SERVICE ANIMAL RELIEF STATION
- SERVICE ANIMAL RELIEF STATION
- SENSITIVE AREA
- Please do not linger in these areas. Please also stay out of these areas if you are not comfortable around animals. These animals are service animals and are not pet animals. They are not trained to be hand-fed, and all show areas as sensitive.

WILDLIFE EXPLORERS BASECAMP

We are a proud partner with Kulture City to help guests with sensory needs navigate the Zoo.

KULTURE CITY SENSORY BAG PICK UP
Sensory bags equipped with noise-canceling headphones, fidget tools and verbal cue cards are available to all guests who may feel overwhelmed by the environment. Weighted lap pads are also available upon request.

HEADPHONE ZONE
Locations that have been identified as noisy. In these areas, individuals who have a sensitivity to noise may want to use noise-canceling headphones.

QUIET AREA
Deeply accessible locations that have been identified for those who may need a quieter and more secure environment.

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