



Title: Summer Internship in Information Technology

Duration: 10 weeks

Dates: 6/16/25–8/22/25

Overview:

This internship offers a unique opportunity to combine your passion for information technology (IT) with our mission of saving wildlife worldwide by uniting our expertise in wildlife care and conservation science with our dedication to inspiring passion for nature. Join our dynamic team and be part of the technical efforts that support San Diego Zoo Wildlife Alliance's conservation initiatives.

Key Responsibilities:

Information Technology:

- Troubleshooting/problem diagnosis of desktop/laptop software, including operating systems, application software and Peripherals.
- Configuration and installation of desktop/laptop operating system and application specific software (i.e. MS Office, Gateway Ticketing, Timeline, terminal emulation, etc.) and Computer Peripherals.
- Support and maintain virtual patch testing environment for the deployment to desktop and remote computers.
- Provide local and remote end user support.
- Basic troubleshooting/problem diagnosis of network equipment/systems and network cabling.
- Develop and maintain operating system images in a machine-agnostic environment.
- Assists with the disposal of electronic waste material.
- Other duties as assigned.

Qualifications:

- Strong interest in IT and conservation
- High school diploma, some college-level courses preferred
- Proficiency in research and information retrieval
- Ability to work collaboratively in a fast-paced environment
- Previous experience with tools, equipment, and materials used in personal computer repair and maintenance
- Previous experience with network systems and network hardware

Benefits:

- Paid internship with a stipend to help cover living expenses.
- Hands-on experience in IT.
- Guidance and mentorship from experienced professionals.
- Access to San Diego Zoo Wildlife Alliance's extensive educational resources, scientists, and wildlife experts.
- Networking opportunities with fellow interns and staff.

Application Process:

- Submit a resume, cover letter, and any relevant course work or writing samples.
 - Cover letter should include why you are seeking an internship in IT.
- Candidate finalists will be invited for an interview.
- Successful applicants will be notified via email.

Applications Open: November 4, 2024

Application Deadline: November 18, 2024

Join us to be part of San Diego Zoo Wildlife Alliance's incredible wildlife and conservation efforts while honing your skills in information technology. Apply now to be part of a rewarding summer internship that helps bridge the gap between knowledge and action in wildlife conservation!



**San Diego Zoo
Wildlife Alliance**