











Resource Map for Guests with Disabilities

-  RESTROOMS
-  FAMILY/ADA RESTROOMS
-  GUEST SERVICES
-  FIRST AID/ADA RESTROOM
-  BABY CARE CENTER
-  ATM
-  LOCKERS
-  DRINKING FOUNTAINS
-  ELEVATOR
-  STROLLER, WHEELCHAIR, ECV RENTAL & LUGGAGE STORAGE

 **ADA SHUTTLE ON-CALL SERVICE**
ADA shuttle service is available on an on-call basis for our guests with mobility related disabilities. Contact any Zoo team member to request service and get directions to the nearest pick up location. Space is limited and reserved for those who need it most.

 **ADA MOST ACCESSIBLE ROUTE**
Symbolized by small blue dots.

 **MAP LOCATOR**

 **SMOKE/VAPE-FREE FACILITY**



Service Animals

 **RESTRICTED AREA**
Please do not enter these areas.

 **SERVICE ANIMAL DRINKING STATION**

 **SERVICE ANIMAL RELIEF STATION**

 **SENSITIVE AREA**
Please do not linger in these areas. Please also treat free-roaming birds, all animals on walks with handlers, and all show areas as sensitive. To ensure the safety of our animals, a wildlife care specialist may request that you and your service animal sit in a designated area.



We are a proud partner with Culture City to help guests with sensory needs navigate the Zoo.



KULTURE CITY SENSORY BAG PICK UP
Sensory bags, equipped with noise canceling headphones, fidget tools and verbal cue cards are available to all guests who may feel overwhelmed by the environment. Weighted lap pads are also available upon request.



HEADPHONE ZONE
Locations that have been identified as noisy. In these areas, individuals who have a sensitivity to noise may want to use noise cancelling headphones.



QUIET AREA
Easily accessible locations that have been identified for those who may need a quieter and more secure environment.



by VISUAL MAPS V01.06.25

Resource Map for Guests with Disabilities

Shopping

- A** ROAR STORE
- B** FRONT STREET PHOTOS
- C** SAN DIEGO ZOO KIDS STORE
- D** ZOOTIQUE
- E** SYDNEY'S SHOPPE
- F** TUSKER'S TRUNK
- G** PANDA SHOP
- H** ZOO BREW
- I** ITURI FOREST OUTPOST
- J** ARCTIC TRADER
- K** MERCADO
- L** BASECAMP PROVISIONS
- M** FRONT STREET RENTALS

Event Areas

- 1** RONDAVEL ROOM
- 2** TREETOPS ROOM
- 3** ZOOFARI PARTY AREA

Dining

- 1** **ALBERT'S RESTAURANT**
Full-service dining featuring a craft cocktail bar, and chef-inspired dishes.
- 2** **SABERTOOTH MEXICAN GRILL**
Tacos and burritos fresh from the grill, crisp salads, and wraps.
- 3** **SAFARI KITCHEN**
Gourmet burgers, chicken, and tater tots.
- 4** **SANDWICH CO.**
Hot breakfast, specialty sandwiches, salads, ice cream, and smoothies.
- 5** **LAGOON TERRACE**
Personal pizza, hot dogs, and locally brewed draft beer.
- 6** **SYDNEY'S GRILL**
Specialty BBQ sandwiches, salads, ice cream, and craft beer.
- 7** **HUA MEI CAFÉ**
Asian cuisine, boba drinks, salads, and kid's meals.

Walking the Zoo



FRONT STREET
20-minute walk
Gateways to Discovery Outpost, Lost Forest, Outback, Urban Jungle, and Africa Rocks
Mild Terrain

PARK WAY
30-minute walk
Gateways to Africa Rocks, Asian Passage, Panda Ridge, Northern Frontier, and Elephant Odyssey
Mild to Steep Terrain

CENTER STREET
15-minute walk
From Gateways to Asian Passage and Outback
Steep Terrain



TREETOPS WAY
7-minute walk
Access to Fern Canyon, Tiger, Orangutan, Hippo, and Monkey Trails
Mild Terrain

AVIARY TRAIL
15-minute walk
From Treetops Way to Center Street
Mild to Steep Terrain

FERN CANYON TRAIL
7-minute walk
From Treetops Way to Park Way and Center Street
Steep Terrain and Stairs

HIPPO TRAIL
30-minute walk
From Treetops Way to Park Way
Mild to Steep Terrain

MONKEY TRAIL
15-minute walk
From Entrance to Gorillas
Mild Terrain



ORANGUTAN TRAIL
15-minute walk
From Treetops Way to Monkey Trail
Mild Terrain



SUN BEAR TRAIL
10-minute walk
From Center Street to Park Way
Mild Terrain

TIGER TRAIL
20-minute walk
From Entrance to Tigers
Mild to Steep Terrain

AFRICA ROCKS
20-minute walk
From Entrance
Mild Terrain